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Sheet 1

## INFORMATION DISCLOSURE STATEMENT BY APPLICANT

(Use as many sheets as necessary)

Complete if Known			
Application Number	10/015,903		
Filing Date	october 30, 2001		
First Named Inventor	Nicastro		
Art Unit	2161	_	
Examiner Name			
Attorney Docket Number			

			U. S. PATENT	DOCUMENTS	
Examiner Initials*	Cite No. <sup>1</sup>	Document Number  Number-Kind Code <sup>2 (# known)</sup>	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		US- 4,578,768	3/25/1986	Racine	
		<sup>US-</sup> 4,700,318	10/13/1987	Ockman	
		<sup>US-</sup> 4,970,666	11/13/1990	Welsh et al.	
		<sup>US-</sup> 5,293,479	3/8/1994	Quintero et al.	
	·	<sup>US-</sup> 5,434,994	7/18/1995	Shaheen et al.	
		<sup>US-</sup> 5,832,494	11/3/1998	Egger et al.	
		<sup>US-</sup> 5,848,410	12/8/1998	Walls et al.	DEOEN/ED
		<sup>US-</sup> 5,859,847	1/12/1999	Dew et al.	RECEIVED
		<sup>US-</sup> 5,918,227	6/29/1999	Polnerow et al.	
		<sup>US-</sup> 5,940,820	8/17/1999	Kagiwada	JUL 2 0 2004
		<sup>US-</sup> 5,983,101	11/9/1999	Billstrom	Tacharland
		<sup>US-</sup> 6,003,039	12/14/1999	Barry et al.	Technology Center 210
		<sup>US-</sup> 6,029,165	2/22/2000	Gable	
		<sup>US-</sup> 6,044,205	3/28/2000	Reed et al.	
		US- 6,056,556	5/2/2000	Bruan et al.	
		US-			
		US-			
***		US-			
-		US-			

FOREIGN PATENT DOCUMENTS						
Examiner Initials*	Cite No.1	Foreign Patent Document	Publication Date	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages	
•		Country Code <sup>3</sup> "Number <sup>4</sup> "Kind Code <sup>5</sup> (if known)	MM-DD-YYYY		Or Relevant Figures Appear	Τ°
		WO 9838564	9/3/1998	Siebel Systems, Inc.		
		WO 9933007	7/1/1999	Rightworks Corporation		
						L

			_
Examiner	•	Date	
Signature		Considered	

\*EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant. 'Applicant's unique citation designation number (optional). <sup>2</sup> See Kinds Codes of USPTO Patent Documents at <a href="www.uspto.gov">www.uspto.gov</a> or MPEP 901.04. <sup>3</sup> Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). <sup>4</sup> For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. <sup>5</sup>Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST.16 if possible. <sup>6</sup>Applicant is to place a check mark here if English language Translation is attached.

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